

## A Message from the Executive Director

Dear Residents, Community Partners, and Staff Members,

As we come to the end of the year, I would like to take this moment to extend my sincere thanks to our community. This past year has been one of the most challenging, but it has also brought us together, making us stronger and more united.

To our beloved residents, I want to express my gratitude for your unwavering patience and resilience. Your safety and well-being have been our top priority, and I am proud of how you have all come together to enhance and safeguard your communities. Your strength and determination have been an inspiration to all of us at the Alexandria Housing Authority.

To our community partners, I want to thank you for your generosity and support. Without your assistance and willingness to work with us, we would not have been able to achieve as much as we have. Your efforts have been invaluable, and we are grateful for everything you have done to help us serve our residents.

Finally, to our dedicated staff members, I want to acknowledge your commitment and hard work. You have gone above and beyond this year, and I am truly grateful for your devotion to our mission. Your tireless efforts have had a real impact on the lives of our residents, and it is an honor to work alongside you.

As we look ahead to the new year, I am filled with hope and optimism. Although we may face new challenges, I am confident that we will overcome them together. Thank you all for your contributions to the Alexandria Housing Authority, and I wish everyone a healthy and happy holiday season.

Sincerely,

Stephan Fontenot Executive Director



**#12** 

# RESIDENT CONNECTION NEWSLETTER



## THIS ISSUE

Highlights News & Resources Community Contact Directory Resident Connection Calendar



## HIGHLIGHTS

YOU DESRVE A NEIGHBOHOOD NOT, NOT A COMPLEX NOW ACCEPTING 3 AND 4 BEDROOM APPLICATIONS,

APPLY AT ALEXHOUSING ORG



## **NEWS & RESOURCES**

#### FROM PROPERTY MANAGEMENT MANAGERS:

 Unit Inspections are conducted monthly. Please contact your management office if you are not receiving text or email notifications.

#### FROM PROPERTY MANAGEMENT MAINTENANCE:

 Please call in all work order requests to your communities' maintenance hotline. If maintenance issues are not reported correctly, there will be a delay in services.

#### FROM ALEXANDRIA HOUSING AUTHORITY MAIN OFFICE

• 3 and 4 Bedroom apartment applications are currently being accepted. Please share this information with your friends and family.

## **COMMUNITY CONTACT DIRECTORY**

### BAYOU GARDENS | Mon - Fri 8:00 am - 5:00 pm

- 4219 PHOENIX DR., ALEXANDRIA, LA 71302
- SERVICE REQUEST ..... (866) 493-9336 PHONE ..... (318) 528-8905
- FAX.....(318) 528-8907 TTY..... 711
- Property Manager | Winnifred Herbert
- Assistant Maintenance | Darnell Barrett

### HARMONY GARDENS | Mon - Fri 8:00 am - 5:00 pm

- 221 SUNSET ST., ALEXANDRIA, LA 71301
- PHONE ..... (318) 473-2148 SERVICE REQUEST ...... (866) 689-7142
- TTY ...... 711 FAX .....(318) 473-1879
- - A Maintenance Technician | D'Angilo Harris

#### GARDEN GATES | Mon - Fri 8:00 am - 5:00 pm

- 5319 GREENS MEADOWS, ALEXANDRIA, LA 71301
- V PHONE ..... (318) 473-2148 SERVICE REQUEST ...... (866) 689-7142
- TTY ...... 711 FAX .....(318) 473-1879
- PROPERTY MANAGER | Autumn Hicks | Maintenance Technician | Deon Young ■ Maintenance Technician | **D'Angilo Harris**

### TRANQUIL ESTATES | Mon - Fri 8:00 am - 5:00 pm

- 461 MIRACLE DR., ALEXANDRIA, LA 71301
- SERVICE REQUEST ...... (866) 689-7142 PHONE ..... (318) 473-2148
- TTY ...... 711 FAX ..... (318) 473-1879
- A Maintenance Technician | D'Angilo Harris



## COMMUNITY CONTACT DIRECTORY

## MAGNOLIA CROSSING | Mon - Fri 8:00 am - 5:00 pm

- 3215 TEA ST., ALEXANDRIA, LA 71301
- PHONE ...... (318) 528-8905 SERVICE REQUEST ...... (866) 995-7170
- FAX ...... (318) 528-8907 TTY ...... 711
- Property Manager | Winnifred Herbert
- Assistant Maintenance | Darnell Barrett

## ROYAL CAMBRIDGE | Mon - Fri 8:00 am - 5:00 pm

- 2225 E. SYCAMORE DR., ALEXANDRIA, LA 71301
- PHONE ...... (318) 528- 8364 SERVICE REQUEST ...... (866) 995-7161
- FAX ...... (318) 528-8636 TTY ...... 711
- Property Manager | Rasheda Dixson
   Load Maintenance | Kenneth Webber
   Assistance Maintenance | Darryl Brown
   Make Readies | Gregory Newman



## A FRIENDLY NEIGHBOR IS.. A TREASURE UNCOVERED



## RESIDENT CONNECTION CALENDAR & IMPORTANT DATES

FRI 01

**RENT DUE** 

WED 06

**RENT LATE** 

FRI 22

**CLOSURE NOTICE: OFFICE CLOSED** FOR HOLIDAY OBSERVANCE

MON 25

**CLOSURE NOTICE: OFFICE CLOSED** FOR HOLIDAY OBSERVANCE





## OTHER TOPICS

December (from Latin decem. "ten") or mensis December was originally the tenth month of the Roman calendar, following November (novem, "nine") and preceding lanuarius.

## **NATIONAL AWARENESS**

**DECEMBER IS** NATIONAL SAFF TOYS AND GIFT MONTH

#### Residents.

PBV and HCV caseworkers are assigned according to the Head of Household's last name. If you need to contact your caseworker regarding recertification, changes in circumstances or household size, etc. please use the contact information listed.

#### A-F (Sholanda King)

s.howard@alexhousing.org Ext. 212

#### G-M (Melissa Lincoln)

m.dubroc@alexhousing.org Ext. 221

#### N-Z (Shannon Williams)

swilliams@alexhousing.org. Ext. 226

#### **Megan Joiner**

Administrative Program Manager (Resident Connection)

#### **Alexandria Housing** Authority Office

2558 Lobiolly Lane, Alexandria, LA 71303



## DECEMBER IS NATIONAL SAFE TOYS AND GIFTS MONTH

## SAFE TOYS are BEST TOYS the



Avoid toys with long or highly stretch cords.



Avoid loud noise toys. If you have to yell to be heard over the sound of a toy, it's likely too loud.



Look for sturdy wellmade toys,



Always check the label for age appropriate







# Resident Connection December



SHOP, GIFT WRAPPING, GUMBO LARGE TICKET DOOR PRIZES AND MORE SAVE THE DATE:

Saturday, December 8, 2023

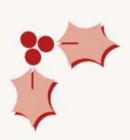
More to Come!!!















## **Resident Connection**

ALEXANDRIA HOUSING
AUTHORITY

## You Deserve a Neighborhood, Not a Complex.



NOW ACCEPTING 3-4 BR APPLICATIONS!
ALEXHOUSING.ORG

